



QUALITY MISSION

Increase sustainable **long-term** Company **profitability** and maximize **Customers satisfaction** by promoting and supporting:

- **Customer Inspired** focus for improving the customer experience in meeting and exceeding expectations
- **Culture of Learning** through application of best practices, lessons learned, problem solving and subject matter expert references
- **Business Partner** approach to improve **Culture of Quality** through leading, training, mentoring, coaching and practicing the principals of quality
- **Quality of innovation** approach, to innovate and offer easy-to-use, and value driven solutions for meeting customer needs
- **World Class Business Processes** definition and execution
- **Continuous Improvement** through Business Process Simplification, Value Stream Mapping and Digitalization

Executed by a **highly skilled** and **fully integrated** team of internal and external resources.

Grugliasco - March, 2020

Scott Garberding